

**Paul A. Wong**  
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**Summary**

Experienced risk-assessor and claims manager for large corporate entities. Highly organized and results-driven to ensure appropriate risk management. Proven success working with companies to implement necessary safety protocols, workers' compensation programs, mediation, and OSHA representation. Proven unemployment representation. Create and implement Health, Safety and Environmental policies to meet the ever-changing needs of clients. Forward-thinking problem solution oriented professional.

**Experience**

R.A. Wong & Associates, TPA, Owner	1996—present
Pinnacle Consulting & Advisors, Managing Partner	2020—present
Representation of the following companies:	
❖ Frias Transportation Company	1992—present
❖ Western Cab Company	2000—present
❖ Western States Contracting	2019—present
❖ Smith Christensen Enterprises; Recycling/Auto Wrecking (business sold)	1997—2012
❖ American Interstate Insurance; Mining/Construction/Trucking (until local agents established)	2000—2005

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**Professional Experiences/Practices**

- Provides all necessary Workers' Compensation services as a third-party insurance administrator in Nevada
- Handles the administration of all work related injury claims and occupational disease claims
- Pandemic response plan creation and implementation
- Experienced in results-driven risk mitigation strategies
- On-site accident investigations and reporting, including industrial accidents
- Assess risk/liability for a variety of companies and industries
- Review existing policies and programs and make appropriate recommendations
- Complete local, state, and federal reports per guidelines for various organizations
- Prepare Health, Safety and Environmental (HS&E) policies/programs for a variety of clients
- Monitor implementation of HS&E
- Government affairs liaison
- Coordinate subrogation recovery programs to successfully recover claim costs
- Maximize efficiency for multiple companies by maximizing fleet maintenance protocols
- Process all aspects of work-related injury claims for companies as large as 4,000 employees
- Coordinate case management to ensure compliance with company guidelines and Nevada state requirements
- Prepare monthly cost reports (loss runs) to monitor expenditures and plan for future expenditures
- Coordinate restricted/light duty for employees
- Manage vocational rehabilitation
- Investigate and recover subrogation claims and medical liens on behalf of employer
- Representation at State of Nevada Hearings and Appeal Hearing (workers' compensation and unemployment)

**Education**

<i>Master of Business Administration</i>	
University of Nevada Las Vegas, Las Vegas, Nevada	May, 1994
<i>Dual Baccalaureate Degree; Business Administration &amp; Communications</i>	
University of Nevada Las Vegas, Las Vegas, Nevada	May, 1993